

# Public Document Pack



Neuadd y Sir  
Y Rhadyr  
Brynbuga  
NP15 1GA

County Hall  
Rhadyr  
Usk  
NP15 1GA

11<sup>th</sup> January 2017

**Notice of meeting / Hysbysiad o gyfarfod:**

## **Public Service Board Select Committee**

**Monday, 22nd January, 2018 at 10.00 am,  
County Hall, The Rhadyr, Usk, NP15 1GA**

### **AGENDA**

<b>Item No</b>	<b>Item</b>	<b>Pages</b>
1.	To elect a Chair	
2.	Apologies for absence	
3.	Declarations of Interest	
4.	Public Open Forum	
5.	Minutes of the previous meeting held on 18th October 2017	1 - 8
6.	Draft Well-being Plan	9 - 14
7.	Well-being engagement and measuring well-being at a community level	
8.	Discussion with Future Generations Commissioner	
9.	To consider the Select Committee's forward work programme	15 - 16
10.	To note the date and time of the next meeting as the 21st March 2018	

**Paul Matthews**

**Chief Executive / Prif Weithredwr**

MONMOUTHSHIRE COUNTY COUNCIL  
CYNGOR SIR FYNWY

THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

County Councillors:

D. Batrouni  
M. Feakins  
M. Groucutt  
G. Howard  
P. Pavia  
J. Pratt  
S. Howarth  
F. Taylor  
J. Treharne

## **Public Information**

### **Access to paper copies of agendas and reports**

A copy of this agenda and relevant reports can be made available to members of the public attending a meeting by requesting a copy from Democratic Services on 01633 644219. Please note that we must receive 24 hours notice prior to the meeting in order to provide you with a hard copy of this agenda.

### **Welsh Language**

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with adequate notice to accommodate your needs.

# Aims and Values of Monmouthshire County Council

## Sustainable and Resilient Communities

### Outcomes we are working towards

#### **Nobody Is Left Behind**

- Older people are able to live their good life
- People have access to appropriate and affordable housing
- People have good access and mobility

#### **People Are Confident, Capable and Involved**

- People's lives are not affected by alcohol and drug misuse
- Families are supported
- People feel safe

#### **Our County Thrives**

- Business and enterprise
- People have access to practical and flexible learning
- People protect and enhance the environment

### Our priorities

- Schools
- Protection of vulnerable people
- Supporting Business and Job Creation
- Maintaining locally accessible services

### Our Values

- **Openness:** we aspire to be open and honest to develop trusting relationships.
- **Fairness:** we aspire to provide fair choice, opportunities and experiences and become an organisation built on mutual respect.
- **Flexibility:** we aspire to be flexible in our thinking and action to become an effective and efficient organisation.
- **Teamwork:** we aspire to work together to share our successes and failures by building on our strengths and supporting one another to achieve our goals.

# Nodau a Gwerthoedd Cyngor Sir Fynwy

## Cymunedau Cynaliadwy a Chryf

### Canlyniadau y gweithiwn i'w cyflawni

#### Neb yn cael ei adael ar ôl

- Gall pobl hŷn fyw bywyd da
- Pobl â mynediad i dai addas a fforddiadwy
- Pobl â mynediad a symudedd da

#### Pobl yn hyderus, galluog ac yn cymryd rhan

- Camddefnyddio alcohol a chyffuriau ddim yn effeithio ar fywydau pobl
- Teuluoedd yn cael eu cefnogi
- Pobl yn teimlo'n ddiogel

#### Ein sir yn ffynnu

- Busnes a menter
- Pobl â mynediad i ddysgu ymarferol a hyblyg
- Pobl yn diogelu ac yn cyfoethogi'r amgylchedd

### Ein blaenoriaethau

- Ysgolion
- Diogelu pobl agored i niwed
- Cefnogi busnes a chreu swyddi
- Cynnal gwasanaethau sy'n hygyrch yn lleol

### Ein gwerthoedd

- **Bod yn agored:** anelwn fod yn agored ac onest i ddatblygu perthnasoedd ymddiriedus
- **Tegwch:** anelwn ddarparu dewis teg, cyfleoedd a phrofiadau a dod yn sefydliad a adeiladwyd ar barch un at y llall.
- **Hyblygrwydd:** anelwn fod yn hyblyg yn ein syniadau a'n gweithredoedd i ddod yn sefydliad effeithlon ac effeithiol.
- **Gwaith tîm:** anelwn gydweithio i rannu ein llwyddiannau a'n methiannau drwy adeiladu ar ein cryfderau a chefnogi ein gilydd i gyflawni ein nodau.

# Public Document Pack **Agenda Item 5**

## MONMOUTHSHIRE COUNTY COUNCIL

**Minutes of the meeting of Public Service Board Select Committee held  
at County Hall, The Rhadyr, Usk, NP15 1GA on Wednesday, 18th October, 2017 at 10.00  
am**

**PRESENT:** County Councillors: M.Groucutt, J.Pratt, S. Howarth and J.Treharne

### **OFFICERS IN ATTENDANCE:**

Sharran Lloyd	LSB Development Manager
Matthew Gatehouse	Head of Policy and Governance
Hazel Clatworthy	Sustainability Community Officer
Hazel Ilett	Scrutiny Manager
Paula Harris	Democratic Services Officer

### **APOLOGIES:**

Councillors D. Batrouni, M.Feakins, G. Howard, P.Pavia and F. Taylor

#### **1. To elect a Chair**

County Councillor Martyn Groucutt was elected as Chair of the Committee.

#### **2. Apologies for absence**

County Councillors D. Batrouni, M. Feakins, G. Howard, P. Pavia and F. Taylor.

#### **3. Declarations of Interest**

None received.

#### **4. Public Open Forum**

There were no members of the public wishing to address the committee.

#### **5. Minutes of the previous meeting**

The following minutes of the Committee were confirmed and signed by the Chairman.

- 14th March 2017
- 12th July 2017 – New Member training

County Councillor Simon Howarth spoke of his concerns when sending substitutes to the PSB Select Committee. Due to the nature of the work it was felt that member continuity was essential.

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am**

### **6. Well-being Plan - Process and structure**

Context:

To provide members with an overview of the process being followed to produce the wellbeing plan; the structure of the plan and some of the actions that could feature within it.

The Well-being of Future Generations (Wales) Act is about the process of improving the economic, social, environmental and cultural well-being of Wales, by taking action in accordance with the sustainable development principle aimed at achieving well-being goals.

One of the responsibilities the Act places on the Public Service Board is to prepare and publish a well-being plan and well-being objectives for the county. This will draw on the evidence in the well-being assessment that was approved by the PSB and endorsed by council in March 2017.

Key Issues:

The Well-being of Future Generations Act aims to ensure that public bodies think more about the long term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach. Each PSB must prepare and publish a local well-being plan setting out its local objectives and the steps it proposes to take to meet them. This needs to be published no later than one year after the last council election.

The plan must describe how the board will improve the economic, social, environmental and cultural well-being of the county by setting local objectives which maximise its contribution to the seven national the well-being goals. There are two elements to the plan, objectives and the steps to meet those objectives.

Work completed between April and July resulted in the PSB adopting four draft well-being objectives at its meeting on 25th July following scrutiny by this committee on 11th July.

These are based on the well-being assessment that was previously scrutinised by this committee and are shown in the table below:

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Purpose	Building Sustainable and Resilient Communities	
Our aspiration is to:	Reduce inequalities between communities and within communities Support and protect vulnerable people Consider our impact on the environment	
Our (proposed) well-being Objectives are:	People / Citizens	Place / Communities
	Provide children and young people with the best possible start in life	Protect and enhance the resilience of our natural environment whilst mitigating and adapting to the impact of climate change
	Respond to the challenges associated with demographic change	Develop opportunities for communities and businesses to be part of an economically thriving and well-connected county.
The steps the PSB will take to meet these objectives	A series of workshops will take place in September and October 2017. These will identify and prioritise the initial programmes of work that the Board will consider commissioning to meet its final objectives. More detail will need to be added before the plan is consulted on.	

Purpose Building Sustainable and Resilient Communities

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- Provide children and young people with the best possible start in life
- Protect and enhance the resilience of our natural environment whilst mitigating and adapting to the impact of climate change
- Respond to the challenges associated with demographic change
- Develop opportunities for communities and businesses to be part of an economically thriving and well-connected county.

The steps the PSB will take to meet these objectives

A series of workshops will take place in September and October 2017. These will identify and prioritise the initial programmes of work that the Board will consider commissioning to meet its final objectives. More detail will need to be added before the plan is consulted on.

The process used to move from the Well-being Assessment to Well-being Plan is summarised in Appendix 1.

The PSB is now responsible for developing the plan that will articulate these objectives and describe the steps that will be taken to meet them. They will be asked to endorse

## MONMOUTHSHIRE COUNTY COUNCIL

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the plan when they meet on 8th November prior to a 12 week public consultation. Drafting of the plan will continue into November and so it is not possible to present the committee with a draft at this stage.

Officers from Monmouthshire County Council and other partners are in the process of identifying the steps. As members will be aware the Act describes five ways of working: long-term; integrated; collaborative; involvement and preventative.

The plan cannot be produced in isolation and the process began with a workshop on 9th October attended by officers, partners, community members and other stakeholders. A number of committee members were also invited to observe. At time of writing the outputs from the event are still being analysed, a short overview is shown at appendix 3 and this will be supplemented by a presentation at the meeting, by which time the initial analysis will be complete.

#### Member Scrutiny:

A Members asked for clarity on MCC's objectives for the next 25 years and what changes elected Members were being asked to look at.

The public consultation phase starts in mid-November 2017 and Elected Members expressed their wish to get involved with this process.

Given the unique geography of the County it was asked if rural areas were going to be given as much consideration as the four main towns.

Members welcomed the work and raised concerns regarding the size of the project.

The role of the devolved Welsh Government was felt to be vital, with an example of healthcare tariffs in regard to hip fractures being cited with standardised care called for.

Members were concerned that the 'easy' issues would be addressed for quick wins, rather than more critical issues and asked for quantifiable standards.

Members were keen that areas of the County suffering from rural deprivation were addressed.

A Member commented on the 5 year plans that Town and Community Councils were looking at as short-sighted and felt that they should be looking at a minimum scope of 25 years.

#### **Committee's Conclusion:**

It was felt it is difficult to hold to account and scrutinise partner agencies and this would impact the quality of scrutiny this particular committee could provide.



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The Committee were keen to be aspirational but felt that more basic, current issues affecting the county, such as flooding needed to be addressed in the first instance.

In the whole Members felt that the plan was to be applauded, however, commented that with finite resources we would be limited to how effectual we could be.

The authority needs to look at objectives they can actually deliver.

### **7. Feedback from workshop to develop the plan**

County Councillor Groucutt who attended the workshop along with County Councillors Taylor and Pavia spoke of this experience of the day, raising the following points;

#### Positives

- Meeting partner agencies and understanding their desire to work in a collaborative way.
- Speaking to like-minded people who appreciate the importance of pulling together to improve the wellbeing of the County.

#### Negatives

- Dominated by County Council affairs, felt Officer heavy.
- Although the CEO and deputy CEO of MCC were in attendance, the same could not be said of other partner agencies.
- It showed we have to do some work on asking people to think outside of their own box with many people only interested in their own contribution.

### **8. Measuring Well-being: The Happy Communities**

#### Context:

To provide members with an overview of the Happy Communities project and roll out plan for Monmouthshire.

The Well-being of Future Generations (Wales) Act is about the process of improving the economic, social, environmental and cultural well-being of Wales, by taking action in accordance with the sustainable development principle aimed at achieving well-being goals.

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### **Minutes of the meeting of Public Service Board Select Committee held at County Hall, The Rhadyr, Usk, NP15 1GA on Wednesday, 18th October, 2017 at 10.00 am**

One of the responsibilities the Act places on the Public Service Board is to prepare and publish a local Well-being Plan which will set out how public bodies will work together to improve well-being in Monmouthshire.

The July meeting of this committee received a brief overview of three projects being taken forward at a regional level. One of these is the Happy Communities project which will contribute to the plan by providing an insight into the conditions and experiences of well-being of residents of Monmouthshire.

#### Key Issues:

The five Public Service Boards within the Gwent region have jointly agreed to utilise the Happy Communities tools in order to better measure, understand and improve the well-being of their populations. Currently measuring the local conditions for wellbeing or the experienced well-being of their local populations is largely restricted to data obtained from the 2011 census which lacks the details of well-being, timeliness and the local granularity needed to really inform decision making.

In using the same tools across Gwent PSBs it will be possible to compare well-being across the region and against other parts of the UK. The frameworks and tools are scalable and can therefore be used to inform decision making at a community, ward, neighbourhood or whole authority scale.

Happy Communities provides two tools, the Happy Communities Index which measures the local conditions for community well-being and the Happiness Pulse which is an adaptable and scalable measure of personal well-being.

The *Happy Communities Index* draws on a number of indicators from various sources to understand and assess the local determinants of well-being and where to target interventions to create the conditions for people to thrive. The set of indicators available in Wales is currently being assessed for suitability for inclusion in the Index in Wales. As far as possible, the indicators are the same as, or equivalent to, English indicators so that comparisons can be drawn with areas in England.

The *Happiness Pulse* measures the detailed reality of personal well-being in communities and includes a resident survey which is expected to take place in January and February 2018.

Training for relevant officers will take place during November when more information on project details and rollout will be available.

#### Member Scrutiny:

A Member asked for clarity on the score and rank table index and was told it did not reflect Monmouthshire County Council data.

## MONMOUTHSHIRE COUNTY COUNCIL

Minutes of the meeting of Public Service Board Select Committee held  
at County Hall, The Rhadyr, Usk, NP15 1GA on Wednesday, 18th October, 2017 at 10.00  
am

### **Committee's Conclusion:**

Members looked forward to the January 2018 launch and future scrutiny of the project.

### **9. Developing Regional Well-being Priorities**

We were told that earlier in 2017, through the Gwent well-being assessment group, work had been commissioned to look at how we could look at priorities and come together as a regional group to tackle the challenges.

Extensive research has taken place under the lead of Dr Alan Netherwood with similar themes becoming obvious. These have been rationalised into four key areas which could be served at a Gwent level.

- Using natural resources to promote Wellbeing
- Work towards climate resilience and reducing the region's carbon emissions
- Reduce inequalities with an initial focus on cancer inequities
- Maximise City Deal benefits for Gwent, focusing on improving regional transport.

A paper will follow in 2018.

### **10. To consider the Select Committee's forward work programme**

The programme was noted.

### **11. To note the date and time of the next meeting as the 16th January 2018**

The meeting ended at 12.10 pm

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# Agenda Item 6

<p><b>SUBJECT:</b> Draft Well-being Plan</p> <p><b>MEETING:</b> Public Service Board Select Committee</p> <p><b>DATE:</b> 22<sup>nd</sup> January 2018</p> <p><b>DIVISIONS/WARDS AFFECTED:</b> All</p>
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## 1 PURPOSE

- 1.1 To provide an opportunity to scrutinise the draft Well-being Plan prior to its publication and ensure that it identifies appropriate steps to address the challenges and opportunities raised in the Well-being Assessment.

## 2 BACKGROUND

- 2.1 The Well-being of Future Generations (Wales) Act is about the process of improving the economic, social, environmental and cultural well-being of Wales, by taking action in accordance with the sustainable development principle aimed at achieving well-being goals.
- 2.2 One of the responsibilities the Act places on the Public Service Board is to prepare and publish a well-being plan and well-being objectives for the county. This draws on the evidence in the well-being assessment that was approved by the PSB and endorsed by council in March 2017.

## 3 RECOMMENDATIONS

- 3.1 Members are invited to scrutinise the draft plan to ensure it is compliant with the [statutory guidance](#) on the collective role of Public Service Boards and that the steps identified are an appropriate response to the challenges and opportunities identified in the Well-being Assessment.
- 3.2 Members are invited to comment on the extent to which the plan will give a clear and coherent approach to unify public services and other stakeholders around the agreed purpose of building sustainable and resilient communities.

## 4 KEY ISSUES

- 4.1 Monmouthshire is facing some pretty big challenges, demographic changes, climate change and adapting to the potential of new technology. Our current way of delivering public services will need to change if we are to address these issues head-on and maximise well-being for current and future generations.
- 4.2 The Well-being of Future Generations Act aims to ensure that public bodies think more about the long term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach. Each PSB must prepare and publish a local well-being plan setting out its local objectives and the steps it proposes to take to meet them. This needs to be published no later than one year after the last council election.

- 4.3 The plan must describe how the Board will improve the economic, social, environmental and cultural well-being of the county by setting local objectives which maximise its contribution to the seven national the well-being goals. There are two elements to the plan, objectives and the steps to meet those objectives.
- 4.4 The PSB adopted four draft well-being objectives at its meeting in 25<sup>th</sup> July following scrutiny by this committee. These are based on the [well-being assessment](#). The draft objectives were then subject to a fourteen week statutory consultation period with the Future Generations Commissioner and a well-being plan developed to put in place the steps necessary to deliver the objectives. The process used to move from the Well-being Assessment to Well-being Plan was scrutinised by this committee in October 2017 and the draft plan was subsequently endorsed by the PSB prior to a statutory 12 week consultation period which will end on 8<sup>th</sup> February.
- 4.5 The complex nature of the challenges raised in the well-being assessment means that there are not off-the-shelf or ready-made solutions that can be applied. If these challenges could be addressed easily then they would probably not have arisen in the assessment. The PSB is here to address these complex issues and to convene the experts around the issues that cannot be solved by a single public body acting in isolation. Many of the steps will be about exploration and identifying what works. Consequently the document does not contain a detailed action plan. This will be developed alongside the Well-being Plan but will not form part of it.
- 4.6 This is the first opportunity the committee has had to consider the draft plan. Any recommendations will be used to refine the final document alongside feedback received during the consultation phase. Officers from Monmouthshire County Council and other partners continue to work on the process of refining the steps.
- 4.7 A timetable for the remainder of the process is shown below. This committee will have the opportunity to consider the final plan prior to publication. Given the proximity of the next PSB Select Committee to the publication date is expected that comments about the report are raised at the January meeting to ensure they can be addressed prior to publication.

13 Nov – 7 Feb	Statutory Consultation
8 Feb – 23 Feb	Consideration of responses and drafting
Feb – Mar 2018	Plan endorsed by individual partners
21 March	PSB Scrutiny Committee
4 April	PSB approve the plan
tbc	Publication

- 4.7 Members of the public continue to have the opportunity to get involved and shape the plan up until the end of the consultation period. This can be viewed at [www.monmouthshire.gov.uk/our-monmouthshire](http://www.monmouthshire.gov.uk/our-monmouthshire) on social media using the hashtag #OurMonmouthshire. Ideas can also be shared on Made Open using the link <http://www.monmouthshire.madeopen.co.uk/issues/835>.

## 5. EVALUATION

- 5.1 The focus of the Future Generation Act means that activities will need to be increasingly focused on longer term challenges at a community level. When dealing with more complex societal challenges it will take longer for measurable change to come about and longer still

to be able to evidence those changes in a meaningful way. The report contains an evaluation section containing some of the measures that will be used.

- 5.2 The Public Service Board will produce an annual report detailing the full year's activity. This will include the steps taken to meet the objectives since the publication of the well-being plan and a range of other information to evaluate progress, including progress relevant to the national indicators and any other performance information identified in the plan to assess progress in delivering the objective. The Public Service Board Select Committee will also take a lead role in scrutinising the progress and performance of the plan.

## **6. REASONS**

- 6.1 To ensure that we comply with requirements of the Well-being of Future Generations Act and develop a plan and objectives that will help us shape the future of the county to meet the needs of current and future residents, visitors and businesses.

## **7 RESOURCE IMPLICATIONS**

- 7.1 The production of well-being plan has been carried out within existing resources.

## **8 WELLBEING OF FUTURE GENERATIONS IMPLICATIONS (INCORPORATING EQUALITIES, SUSTAINABILITY, SAFEGUARDING AND CORPORATE PARENTING):**

- 8.1 At this point the projects are not sufficiently developed to conduct a comprehensive evaluation. The Public Service Board is a collaborative endeavour and leads for projects will be drawn across arrange of organisations who will have their own arrangements in place for reporting and decision-making. Evaluations will need to be completed by the appropriate bodies in line with their own governance arrangements.

## **9 AUTHORS**

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## *Monmouthshire's Scrutiny Forward Work Programme 2018*

<b>Public Service Board Select Committee</b>				
<b>Meeting Date</b>	<b>Subject</b>	<b>Purpose of Scrutiny</b>	<b>Responsibility</b>	<b>Type of Scrutiny</b>
<b>22<sup>nd</sup> January 2018</b>	<b>Draft Public Service Board Well-Being plan</b>	Opportunity to scrutinise the draft before adoption	Matthew Gatehouse Sharran Lloyd	Pre-decision Scrutiny
	<b>Discussion with Future Generations Commissioner Sophie Howe</b>	<ul style="list-style-type: none"> <li>• The Commissioner's vision for the act and what it can achieve</li> <li>• The Commissioner's priorities</li> <li>• The role of PSB Scrutiny and the Commissioner's expectations</li> </ul>	Hazel Clatworthy	Performance Discussion
	<b>Presentation on well-being engagement and measuring well-being at a community level</b>	Understanding community well-being and how it is measured.	Abi Barton Rhian Cook	Presentation

**PSB DATES:**

30th January 2018 - 2pm  
4th April 2018 - 2pm

**PSB SELECT:**

Tuesday 22<sup>nd</sup> January 2018 - 10am  
Wednesday 21<sup>st</sup> March 2018 - 10am

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## *Monmouthshire's Scrutiny Forward Work Programme 2018*

<b>Public Service Board Select Committee</b>				
<b>Meeting Date</b>	<b>Subject</b>	<b>Purpose of Scrutiny</b>	<b>Responsibility</b>	<b>Type of Scrutiny</b>
<b>22<sup>nd</sup> January 2018</b>	<b>Draft Public Service Board Well-Being plan</b>	Opportunity to scrutinise the draft before adoption	Matthew Gatehouse Sharran Lloyd	Pre-decision Scrutiny
	<b>Discussion with Future Generations Commissioner Sophie Howe</b>	<ul style="list-style-type: none"> <li>• The Commissioner's vision for the act and what it can achieve</li> <li>• The Commissioner's priorities</li> <li>• The role of PSB Scrutiny and the Commissioner's expectations</li> </ul>	Hazel Clatworthy	Performance Discussion
	<b>Presentation on well-being engagement and measuring well-being at a community level</b>	Understanding community well-being and how it is measured.	Abi Barton Rhian Cook	Presentation

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**PSB DATES:**

30th January 2018 - 2pm  
4th April 2018 - 2pm

**PSB SELECT:**

Tuesday 22<sup>nd</sup> January 2018 - 10am  
Wednesday 21<sup>st</sup> March 2018 - 10am

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